



How do I apply for documents with the Philippine Statistics Authority (PSA)?

You can lodge your application with the PSA (formerly known as the NSO) for relevant documents to support your visa application by using one of the following three methods:

1 – ONLINE

- Go to www.ecensus.com.ph;
- Click on Request for copies of Birth/Marriage/Death Certificate/CENOMAR (Singleness)
- Click on ‘I accept’ on the declaration that appears requesting you agree to terms/conditions of eCensus;
- Complete the form online for your documents;
- Tick the box stated “Deliver the document to this embassy” and select “Australian Embassy Manila” from the drop down menu.
- Ensure that you state the purpose for the documents as ‘Australian Visa’. In the File Reference Number field, only enter the numerical value of the file number. For example, if your file number is BCC2017/1234, you should only enter 20171234.
- Once completed, the PSA will courier the requested documents directly to the Australian Embassy Visa Office to be considered with your visa application.

2 – PHONE

- Call the PSA Helpline on: (02) 737 1111;
- Speak with the operator to order your documents;
- Ensure that you advise the operator that the purpose for the documents are for an Australian Visa;
- Request for the PSA to courier your requested documents directly to the Australian Embassy Visa Office to be considered with your visa application.

3 – WEBCHAT

- Go to www.PSAHelpline.ph and click on Online Webchat
- Follow the prompts to choose the documents you are requesting;
- Ensure that you advise the operator that the purpose for the documents are for an Australian Visa;
- Request for the PSA to courier your requested documents directly to the the Australian Embassy Visa Office to be considered with your visa application.